

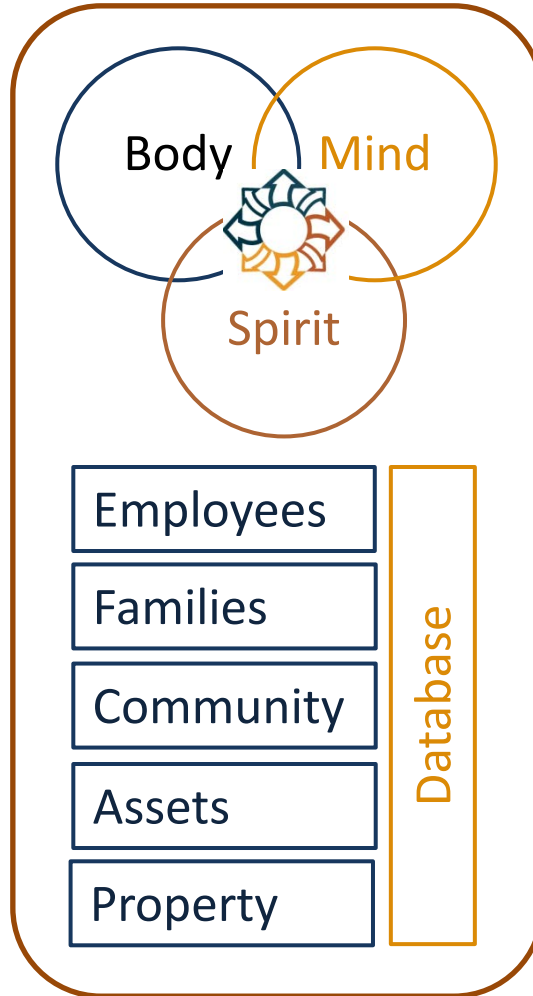


*Strategic Planning &
Vision Casting Presentation
June 2015*



Holistic Wellness

relates to a person's optimum health and represents the interconnectedness of **body**, **mind** and **spirit**. Holistic wellness requires a life long choice and is achieved by personal commitment and responsibility.



5 Year
Strategic Plan

- Training
- Family Participation
- Community Engagement
- Asset Management
- Property Management
- Database Development

Body

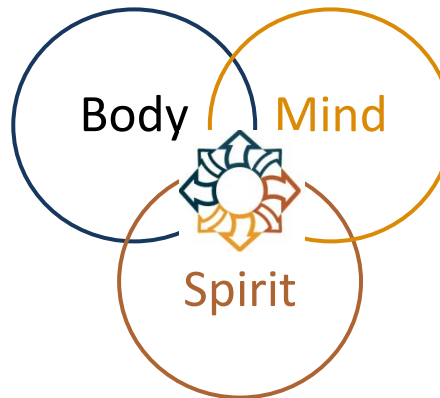
relates to physical health and wellness.

Mind

relates to intellectual and emotional health and wellness.

Spirit

relates to finding meaning, inner peace, joy and contentment.



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The stakeholders and resources...

Employees

Dedicated personnel hired to support the needs and goals of people served by Epic.

Families

The parents, brothers and sisters, aunts and uncles, relatives and friends of the people we serve.

Community

Our funders, partners and the community we live and function in.

Assets

The tools, equipment, furniture, computers and a whole host of other items that make our work possible.

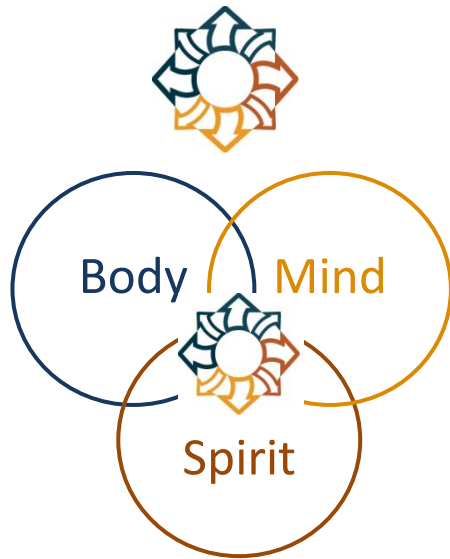
Property

The land and buildings that are used by or are home to the people we serve.



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Training

Source, engage and employ current, relevant and world class programs and supports systems to allow both employees and people served to grow professionally and personally.

Family Participation

Involving the families and friends of the people we serve in creating a healthy and supportive social environment.

Community Engagement

Focus on both engaging with and in the community on a regular basis to provide purpose and productivity in one's life.

Assets Management

Manage our assets to ensure we have the best tools, equipment and resources possible to encourage personal growth and fulfillment.

Property Management

Develop a system to monitor, maintain and improve our properties on a continual basis in an effort to be the best neighbours and provide surroundings one can be proud of.

Database

Develop a robust database to report on and be held accountable for:

Personal Plan

Each person we serve will have a person centred daily plan that addresses enhancements to holistic wellness and other individual goals.

Implementation

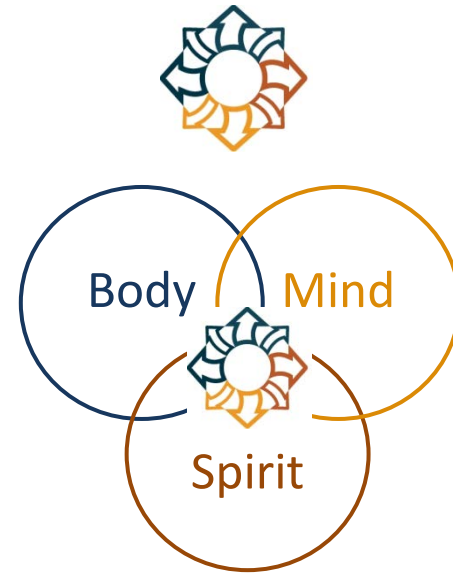
Each plan will be implemented and monitored as determined by the person served and their support network.

Funding

Each plan for each person relates to a budget. The database will be used to track expenses and ensure the funding allocation is appropriate.

Continuous Improvement

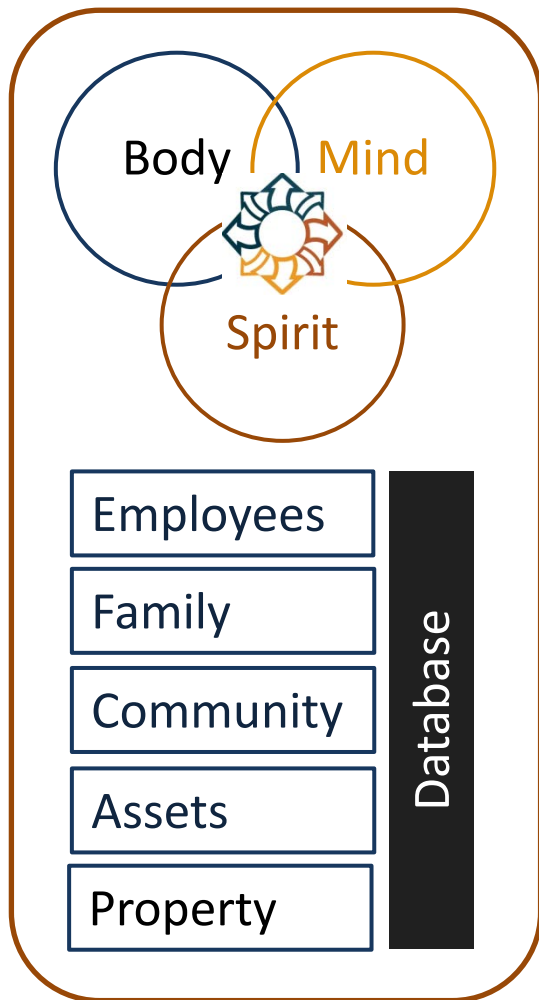
Statistically analyze our services and costs to ensure we are constantly exceeding the expectations of the people we serve, their support network and our funders.



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Year 1 Measurements – Building the foundation for accountability



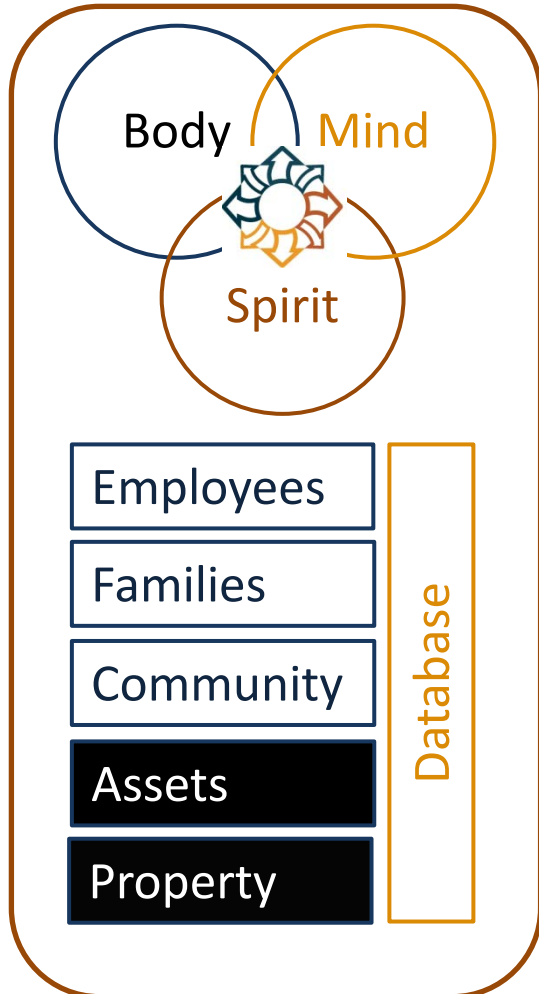
DATABASE:

- Individual Plans Developed, Implemented and Monitored
- Cost Analysis Components Incorporated
- Employee Performance Measured and Evaluated
- Asset & Property Management Systems in Place
- Operational Efficiencies Gained



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Year 2 Measurements – Building the foundation for growth and improvement

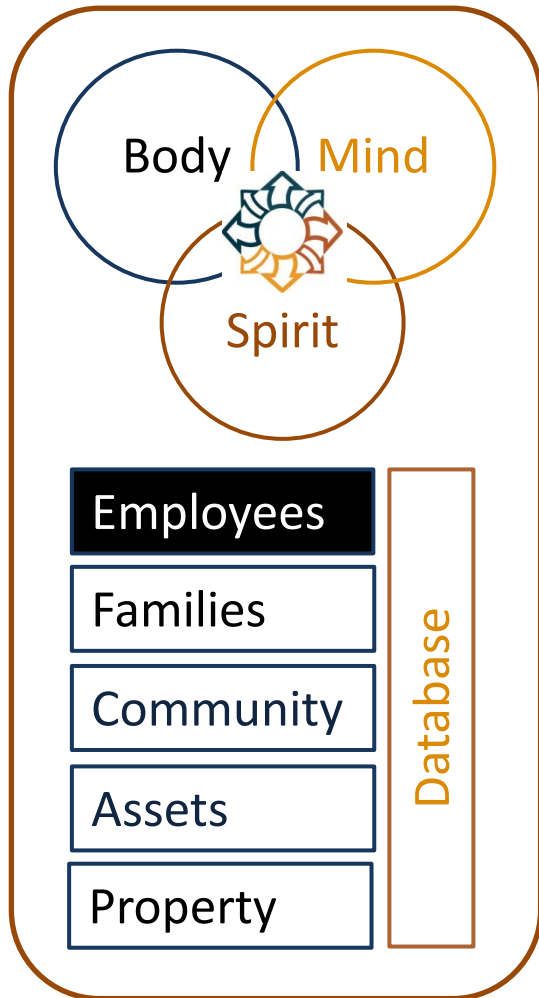


ASSETS & PROPERTIES:

- New Homes Purchased or Built
- Home Replacements Secured
- Home Maintenance Program Implemented
- Commercial Properties Replaced
- Resources and Tools Enhanced



Year 3 Measurements – Building the capacity for excellence



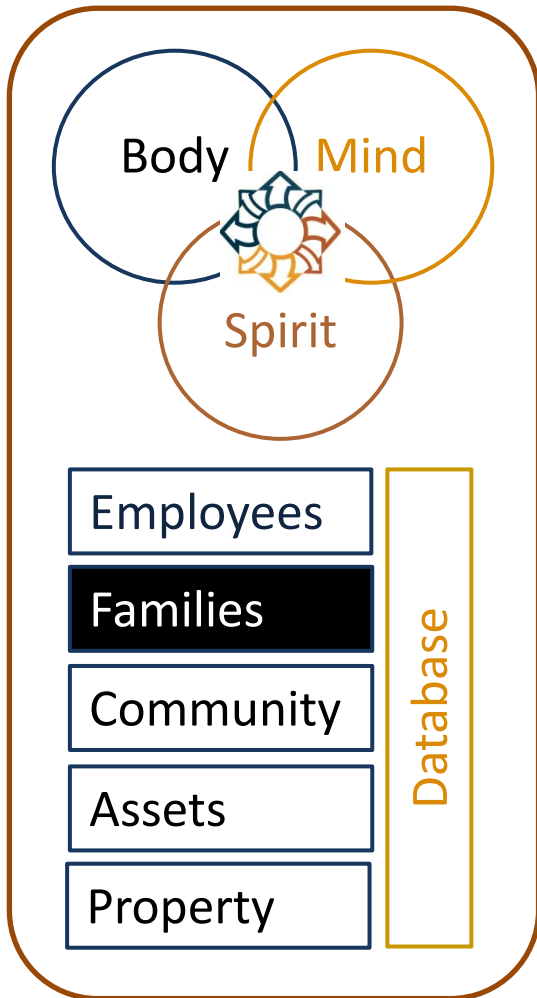
EMPLOYEES:

- New Roles Established
- Training Developed and Implemented
- Orientation Improved and Implemented
- Performance Evaluated
- Mentorship and Supervision
- Cultural Shift



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Year 4 Measurements – Building the commitment to partnership

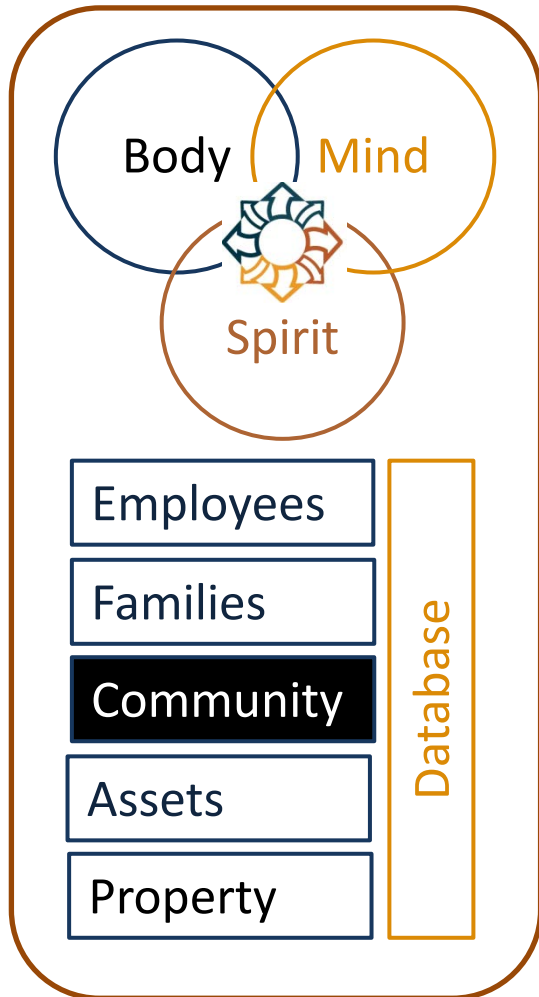


FAMILIES:

- Families Consulted
- Engagement Initiatives Pursued
- Family Resources Developed
- Events Planned Based on Feedback
- Feedback Forum Enhanced
- Reciprocal Supports Implemented



Year 5 Measurements – Building momentum for community inclusion



COMMUNITY:

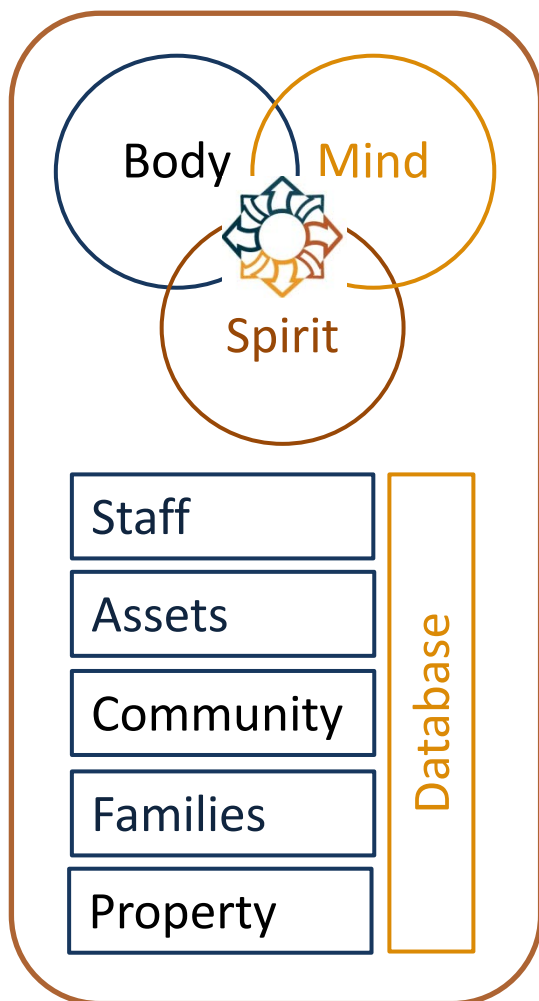
- Capacity Strengthened
- Partnerships Established
- Foundations Growth Secure
- Businesses Invested
- Reputation with Funders Improved



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Conclusion - Building the structure for ongoing evaluation



Final Assessment of Plan Outcomes:

- Stakeholder Feedback Pursued
- Cultural Shift Evaluated
- Outcomes Measured
- Reports Presented to Stakeholders
 - People we Serve
 - Families
 - Employees
 - Funders



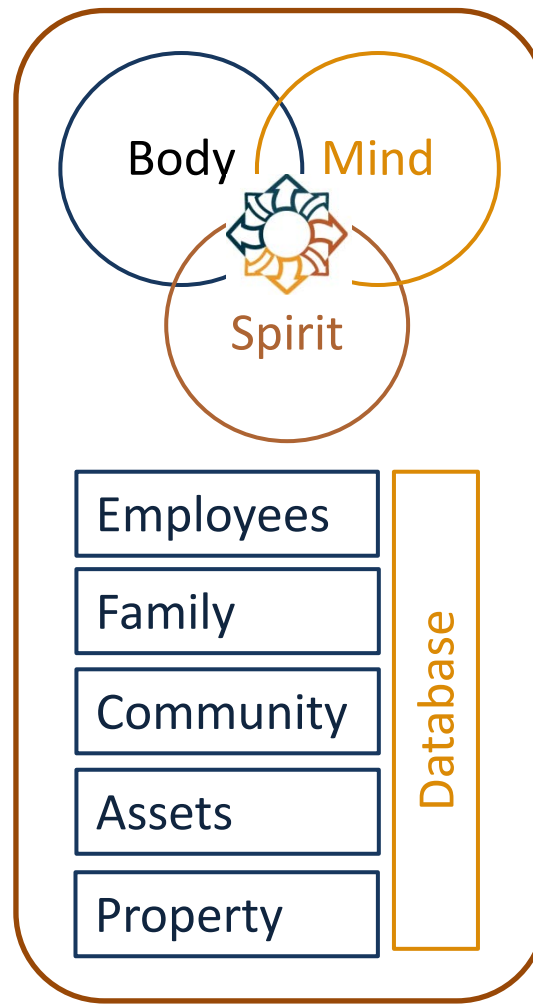


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The goal...

Collective Goal:

- Create a *unified culture of excellence* that
- provides *optimum support* for the people we serve by
- *managing well* our employees, funds, assets and property to
- ensure EPIC *continually exceeds* the expectations of both the people we serve, their families and funders alike.





*Thank you for your time
and interest.*