



*Strategic Planning &  
Vision Casting Presentation  
June 2015*



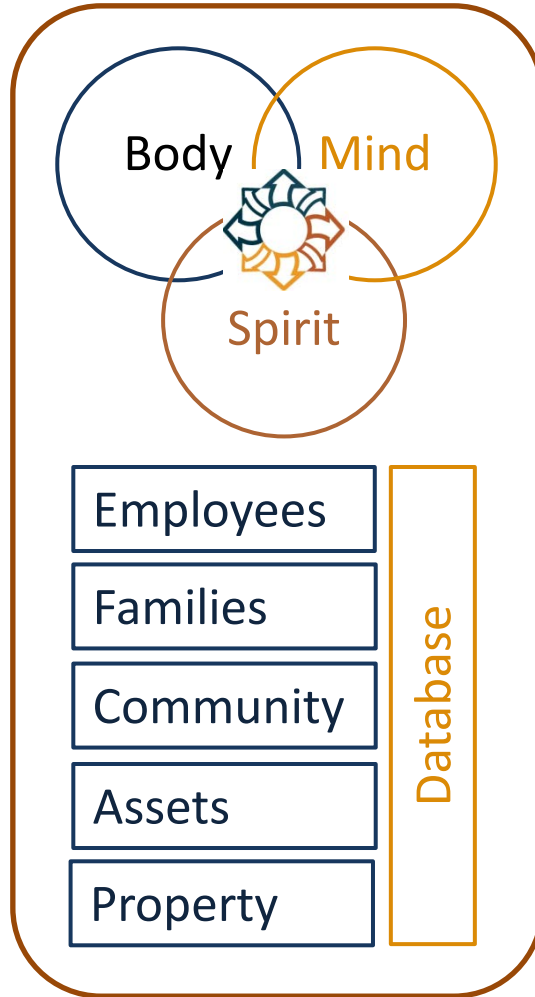
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*Our Vision and Plan...*



### *Holistic Wellness*

relates to a person's optimum health and represents the interconnectedness of **body**, **mind** and **spirit**. Holistic wellness requires a life long choice and is achieved by personal commitment and responsibility.



5 Year  
Strategic Plan

- Training
- Family Participation
- Community Engagement
- Asset Management
- Property Management
- Database Development

## *Body*

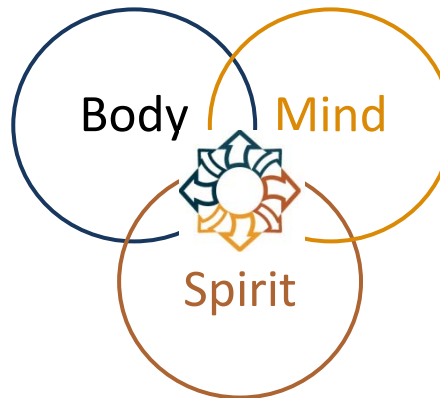
relates to physical health and wellness.

## *Mind*

relates to intellectual and emotional health and wellness.

## *Spirit*

relates to finding meaning, inner peace, joy and contentment.



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opportunities

*The stakeholders and resources...*

## *Employees*

Dedicated personnel hired to support the needs and goals of people served by Epic.

## *Families*

The parents, brothers and sisters, aunts and uncles, relatives and friends of the people we serve.

## *Community*

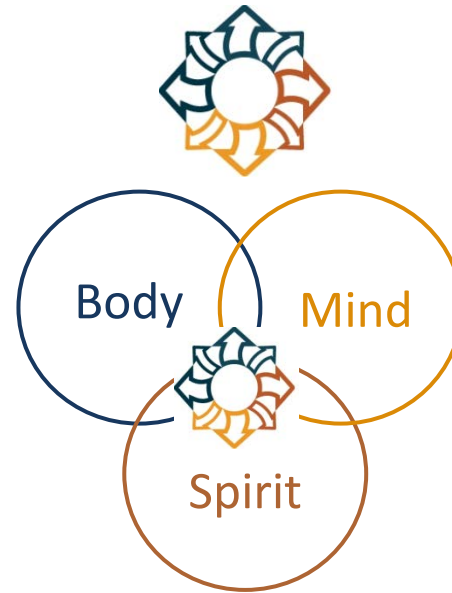
Our funders, partners and the community we live and function in.

## *Assets*

The tools, equipment, furniture, computers and a whole host of other items that make our work possible.

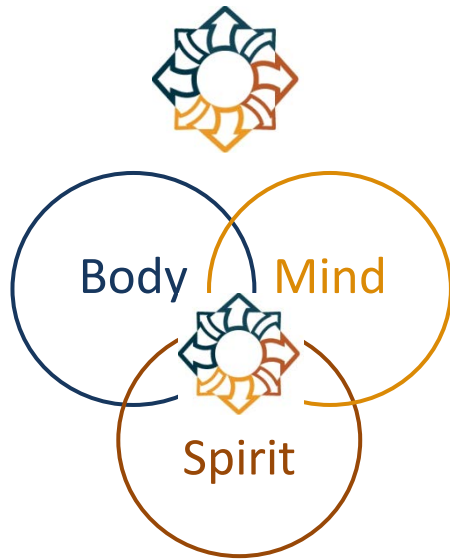
## *Property*

The land and buildings that are used by or are home to the people we serve.



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## *Training*

Source, engage and employ current, relevant and world class programs and supports systems to allow both employees and people served to grow professionally and personally.

## *Family Participation*

Involving the families and friends of the people we serve in creating a healthy and supportive social environment.

## *Community Engagement*

Focus on both engaging with and in the community on a regular basis to provide purpose and productivity in one's life.

## *Assets Management*

Manage our assets to ensure we have the best tools, equipment and resources possible to encourage personal growth and fulfillment.

## *Property Management*

Develop a system to monitor, maintain and improve our properties on a continual basis in an effort to be the best neighbours and provide surroundings one can be proud of.

## *Database*

Develop a robust database to report on and be held accountable for:

### *Personal Plan*

Each person we serve will have a person centred daily plan that addresses enhancements to holistic wellness and other individual goals.

### *Implementation*

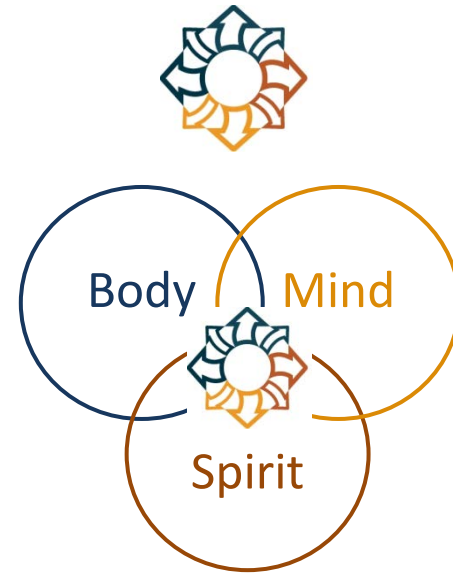
Each plan will be implemented and monitored as determined by the person served and their support network.

### *Funding*

Each plan for each person relates to a budget. The database will be used to track expenses and ensure the funding allocation is appropriate.

### *Continuous Improvement*

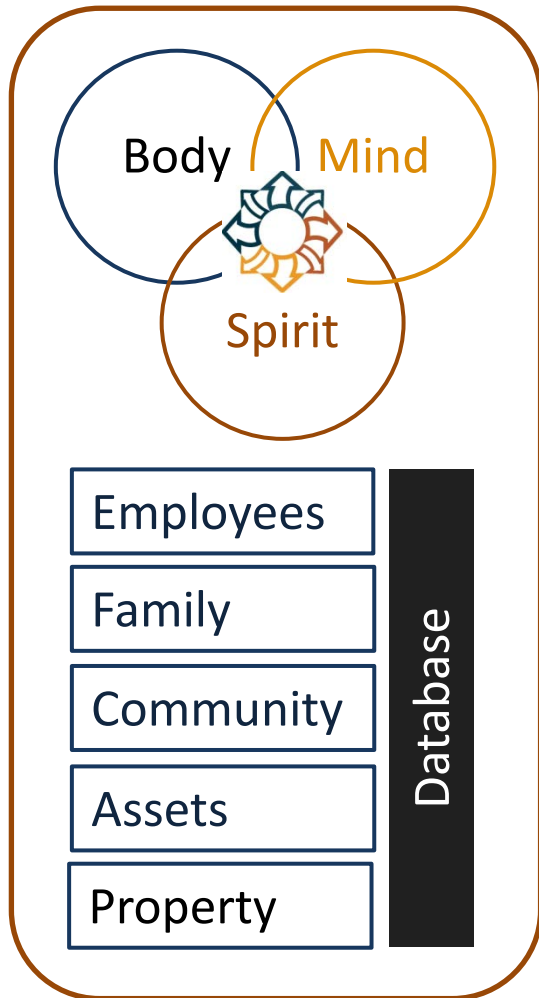
Statistically analyze our services and costs to ensure we are constantly exceeding the expectations of the people we serve, their support network and our funders.



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## Year 1 Measurements – Building the foundation for accountability

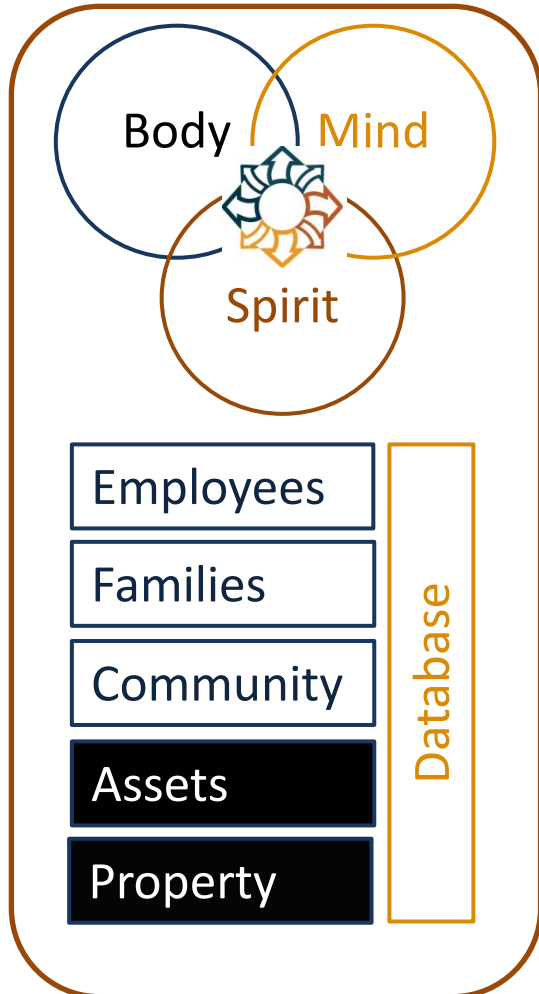


### DATABASE:

- Individual Plans Developed, Implemented and Monitored
- Cost Analysis Components Incorporated
- Employee Performance Measured and Evaluated
- Asset & Property Management Systems in Place
- Operational Efficiencies Gained



## Year 2 Measurements – Building the foundation for growth and improvement



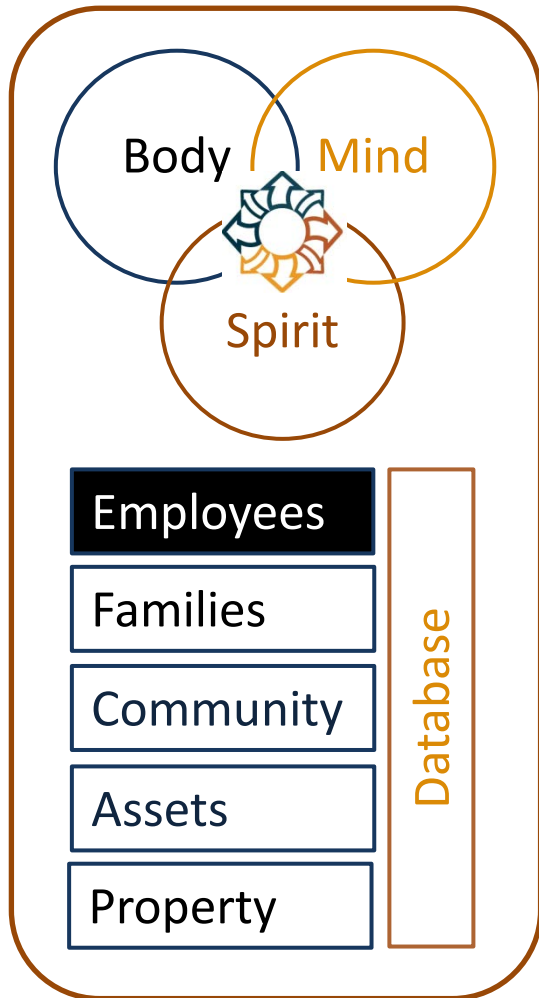
### ASSETS & PROPERTIES:

- New Homes Purchased or Built
- Home Replacements Secured
- Home Maintenance Program Implemented
- Commercial Properties Replaced
- Resources and Tools Enhanced





## Year 3 Measurements – Building the capacity for excellence



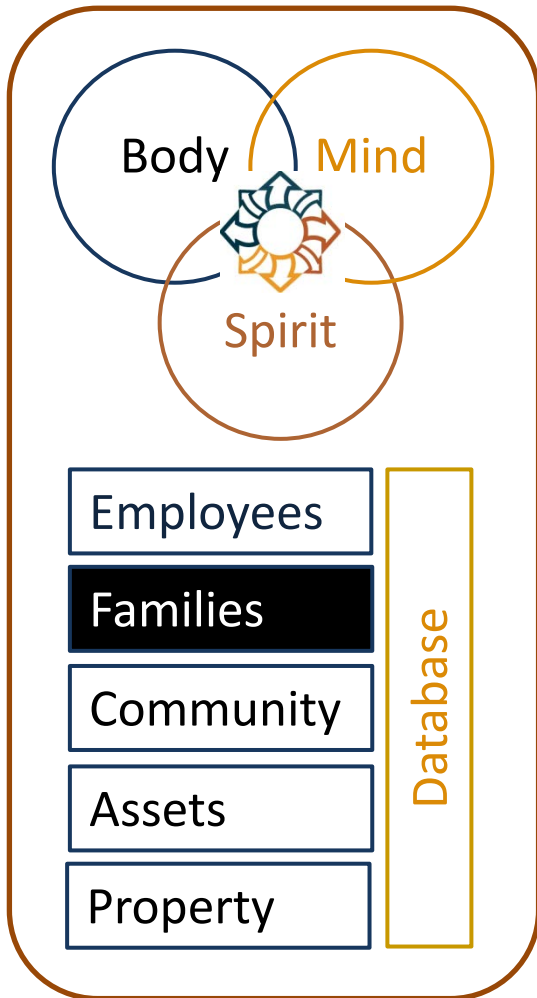
### EMPLOYEES:

- New Roles Established
- Training Developed and Implemented
- Orientation Improved and Implemented
- Performance Evaluated
- Mentorship and Supervision
- Cultural Shift



*Holistic Wellness*

## Year 4 Measurements – Building the commitment to partnership

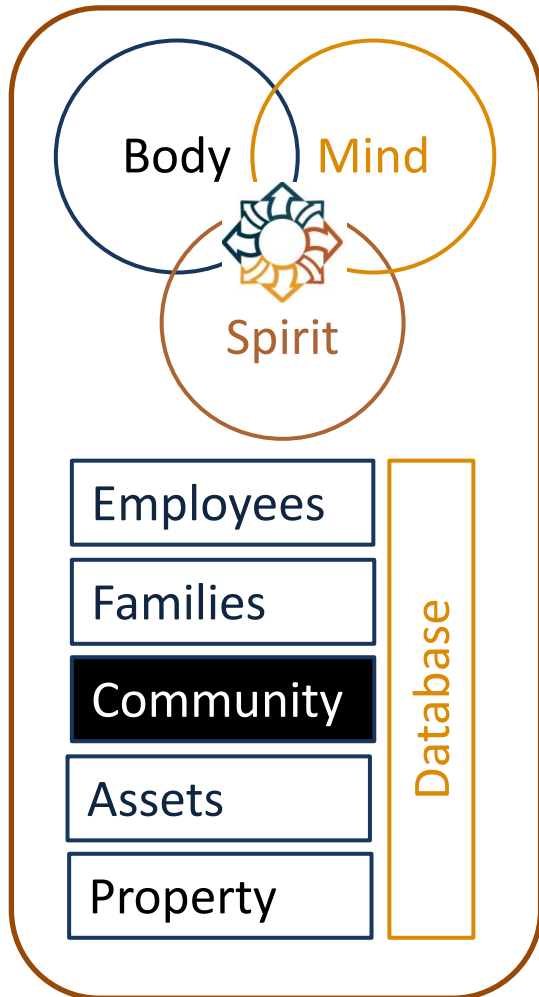


### FAMILIES:

- Families Consulted
- Engagement Initiatives Pursued
- Family Resources Developed
- Events Planned Based on Feedback
- Feedback Forum Enhanced
- Reciprocal Supports Implemented



## Year 5 Measurements – Building momentum for community inclusion



### COMMUNITY:

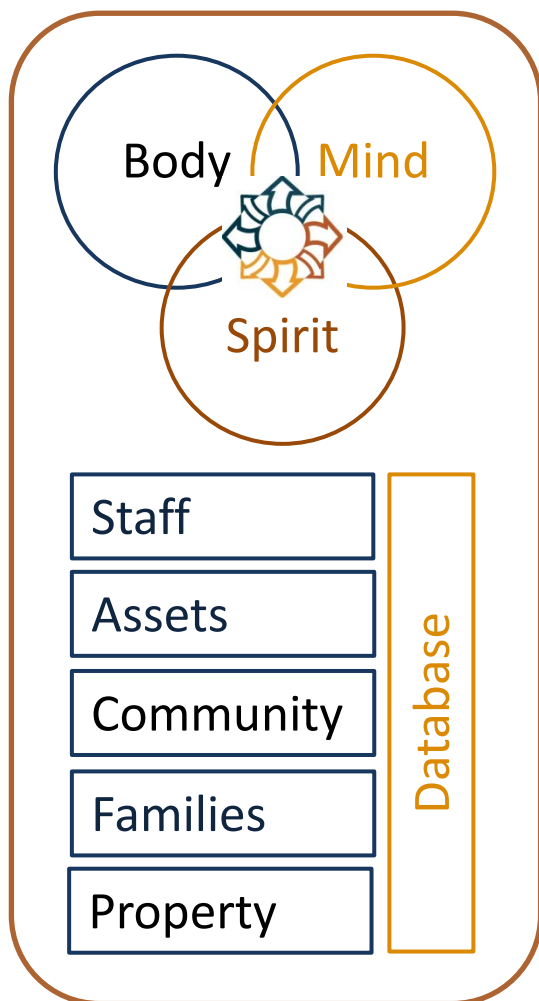
- Capacity Strengthened
- Partnerships Established
- Foundations Growth Secure
- Businesses Invested
- Reputation with Funders Improved



*Holistic Wellness*



## Conclusion - Building the structure for ongoing evaluation



### Final Assessment of Plan Outcomes:

- Stakeholder Feedback Pursued
- Cultural Shift Evaluated
- Outcomes Measured
- Reports Presented to Stakeholders
  - People we Serve
  - Families
  - Employees
  - Funders



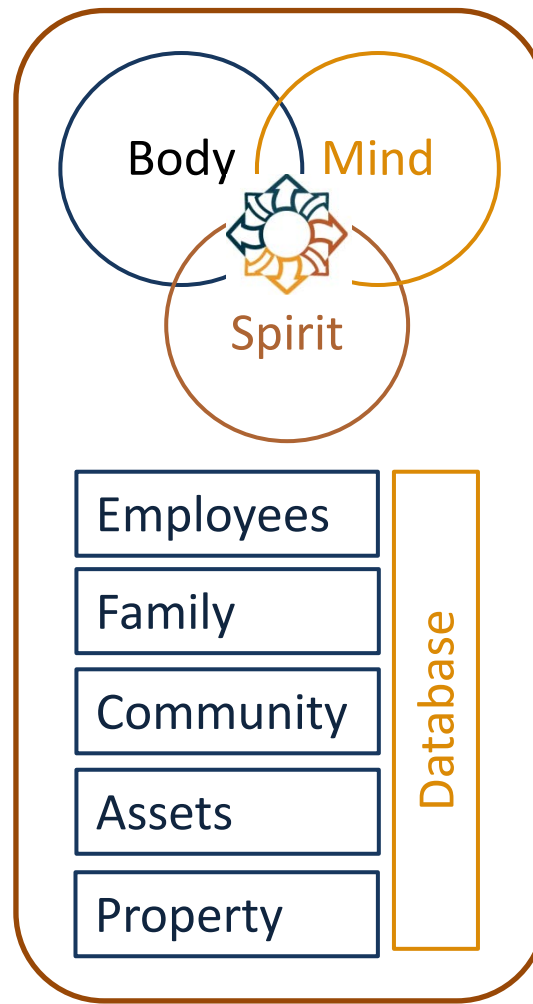


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opportunities

*The goal...*

## Collective Goal:

- Create a *unified culture of excellence* that
- provides *optimum support* for the people we serve by
- *managing well* our employees, funds, assets and property to
- ensure EPIC *continually exceeds* the expectations of both the people we serve, their families and funders alike.





*Thank you for your time  
and interest.*